

State of North Dakota CONNECTND

Voucher / Payment Inquiry Training Manual



INQUIRIES OVERVIEW	4
PURCHASE ORDER INQUIRY	5
VOUCHER INQUIRY	8
PAYMENT INQUIRY	10
VENDOR INQUIRY	13
REPORTING	16
QUERIES	20



INQUIRIES OVERVIEW

PeopleSoft Payables allows for easy inquiry across all facets of a transaction. The system goes beyond the basics of displaying recalled transaction information by tailoring its inquiry capability to real world questions that may be asked. The system accomplishes this by providing:

- Display of transaction history.
- The ability to query the same transaction by several criteria.
- Drill down capability to supporting transactions.
- · Cross-module linking of inquires.

Inquiries that relate to Payables transactions originate from either:

- Purchase Orders
- Vouchers
- Payments
- Vendors



PURCHASE ORDER INQUIRY

PO ACTIVITY SUMMARY PAGE

The PO Activity Summary page is a great tool that gives a visual representation of activity that has occurred against a purchase order. This inquiry is especially helpful when one needs to know what kind of activity has taken place after a PO has been dispatched. Examples of questions that a vendor may ask that would necessitate its use would be:

- What is the status of receiving payment against PO XXXX?
- Have any purchase orders issued to vendor XXX after 02/03/03 been received or paid?

Navigation: Purchasing > Purchase Orders > Review PO Information > Activity Summary

PO Activity Summary Enter any information you have and click Search. Leave fields blank for a list of all values. Find an Existing Value **Business Unit:** 11000 Q Purchase Order: begins with **Purchase Order Date:** 31, Purchase Order Reference: begins with Vendor ID: begins with 🔻 0000000017 Q ☐ Case Sensitive Clear Basic Search Save Search Criteria

Utilize the above navigation to view the PO Activity Summary page. The Business Unit field will default from your user preferences. The additional fields, although not required, serve to narrow your search. In this example, we have specified a specific Vendor ID. Click on the search criteria

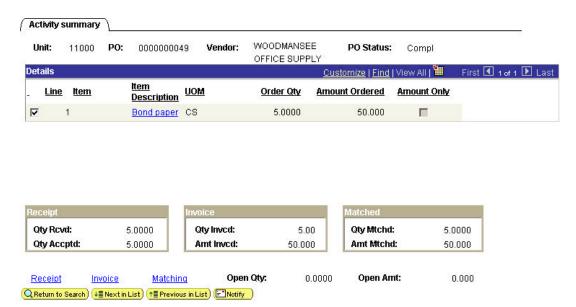
Search Results First 1-4 of 4 | Last Business Unit Purchase Order Purchase Order Date Purchase Order Reference Vendor ID 11000 0000000071 03/07/2003 (blank) 0000000017 11000 00000000070 03/07/2003 0000000017 (blank) 11000 0000000053 P0050 0000000017 02/27/2003 11000 0000000030 02/26/2003 (blank) 0000000017

Our search results have returned values that have matched our criteria. If only one value was returned we would be taken directly to the PO Activity Summary page. In this example, since we have three values, we will click on the desired purchase order. If the PO number is known, typing it in will take you directly to the PO Activity Summary page.

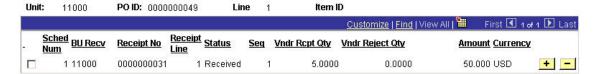
Inquiry and Reporting Page 5 of 24



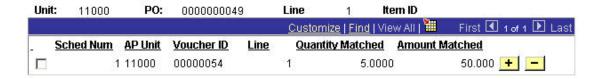




The PO Activity Summary page shows us summary information regarding what has occurred after the PO has been issued. In this example, we can ascertain that of ten items ordered, ten have been received, while only eight have been matched, and invoiced (vouched). This means that we are waiting invoicing of two items. We can get more detailed information by clicking on the Receipt, Invoice, or Matching links. If there is more than one line item you will need to select it in order to view the activity of it.



The <u>Receipt</u> link provides detailed information on items that have been received. From here it is possible to drill back into the purchasing system to obtain more information regarding receiving documents, purchase orders, requisitions, contracts etc. Select the PO Activity Link to go back to the PO Activity page.



Clicking on the Match link displays vouchers that have been matched according to the matching rules in effect.

Inquiry and Reporting Page 6 of 24







Activity Summary Voucher Inquiry

By clicking on the <u>Invoice</u> link, the user will see the vouchers created against the PO. To get more detailed information on the voucher, click on the Voucher <u>Inquiry</u> link, to go to the Voucher <u>Inquiry</u> page, which will be covered in the next section. To go back to the PO Activity summary page, use the <u>Activity Summary</u> link.



VOUCHER INQUIRY

VOUCHER INQUIRY PAGE

The Voucher Inquiry page is utilized to display detailed information on vouchers. This page is divided into:

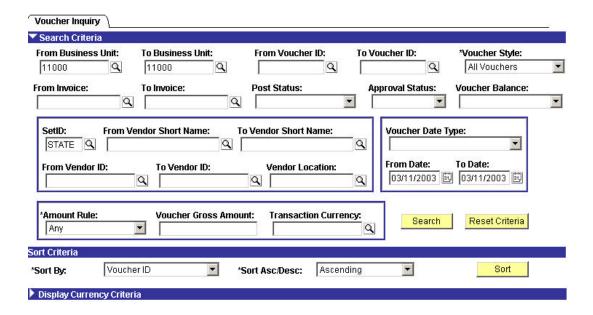
- Search Criteria specific search parameters are entered in this section to locate vouchers that meet the search criteria.
- Sort Criteria orders the results by the parameters specified.
- Voucher Inquiry Results Displays the search results.

This inquiry can be accessed by the navigation below, or linked from another inquiry. Examples of questions that this inquiry would be utilized to answer would be:

- A Vendor needs to know the status of receiving payment for their invoice number XXXXX?
- What vouchers were created for vendor XYZCo? Of these, are any payments scheduled?
- Have any vouchers been created for Vendor XXX over \$500?

Navigation: Accounts Payable> Review> Vouchers>Voucher Inquiry

As a minimum, Business Unit must be populated; the other fields are optional and serve to narrow your search.





When the above navigation is utilized the page will be initialized as shown above. Multiple parameters of search criteria, along with the ability to enter ranges of data allow for very specific searches to be accomplished. When all known criteria are entered, press on the search button to return a list of values. Results then populate according to the search criteria. To change the order of the results, adjust the sort criteria and press the sort criteria and press the button. Results are split onto the Voucher Details and More Details tabs. Detailed information from each tab is explained below.

NOTE: Whenever this page is accessed via a link, the search criteria and voucher inquiry results will already be populated.

Voucher Details Tab



On this tab, transaction information from the voucher may be obtained. Additional information may be drilled down by accessing the following icons:

- To obtain information on the distribution lines for the voucher, click on the **Detail Lines** icon.
- To obtain information on scheduled payments, click on the **Scheduled Payments** icon. This will bring up the Schedule Payment Inquiry page. The Schedule Payment Inquiry page is explained later.
- If there are paid vouchers, utilize the **Payment Information** icon.

NOTE: The above screen capture has been divided into two separate images for display purposes.

More Details Tab



Additional voucher information is displayed on this tab. This tab gives you the status of the voucher. (Budget check, matching, posting etc.)

Inquiry and Reporting Page 9 of 24



PAYMENT INQUIRY

PAYMENT INQUIRY PAGE

Bank SetID: Bank Account: Bank Account: Pay Cycle: Q Pay Cycle Seq #: Q Remit SetID: Vendor Name: Amount: Currency: Q Saarch Rase From Date: D To Date: Saarch Rase	
Pay Cycle: Q Pay Cycle Seg ft: Q Remit SellD: Q Remit Vendor: Q Vendor Name: Q Vendor Location: Amount foile: Amount: Currency: Q	
Remit SettlD: Q Remit Vendor: Q Vendor Name: Q Vendor Location: Amount Fale: Amount: Currency: Q	
Vendor Name: Amount Rule: Amount: Currency: Q Vendor Location: Currency: Q	
Amount Rule: Any Amount: Currency:	
From Date: 50 To Date: 50 Bearch Rose	
Trum date.	t Oritoria
orting Criteria	
*1st sort: Account * *Sort Type: Acc *	
*Znd sort: Pyrrit Ref 💌 *Sert Type: Acc 💌 Bort	

The Payment Inquiry page works similarly to the Voucher Inquiry page, and returns detailed information on payments, and has the same structure of Search Criteria, Sort Criteria, and results. This inquiry may also be navigated directly, or linked from another inquiry. Examples of questions that this inquiry would be utilized to answer are as follows:

- What payments were issued to vendor XXX from 01/01/XX through 02/28/XX?
- What payments were issued against XXXX bank account?
- Has the payment cleared the bank?
- Were any payments re-issued payments to vendor XXX in the last six months?

Navigation: Accounts Payable> Review> Payments>Payment Inquiry



When the above navigation is utilized the page will be initialized as shown on the previous page. Multiple parameters of search criteria, along with the ability to enter ranges of data allow for very specific searches to be accomplished. When all criteria are entered, press on the Search button to return a list of values. Results then populate according to the search criteria. To change the order of the results, adjust the sort criteria and press the Sort button. Results are split onto the Payment Details, Additional Info, and Vendor Details tabs. Detailed information from each tab is explained below.

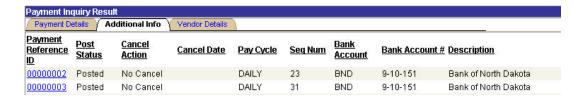
NOTE: Whenever this page is accessed via a link, the search criteria and voucher inquiry results will already be populated.

Payment Details Tab



The payment details tab contains quick information about payment status, dates and amounts. This tab is presented first, as the information here would be most useful in answering a vendor inquiry.

Additional Info Tab



The additional Info tab contains bank, check cancellation status and PayCycle information.

NOTE: In production, values on the above page will differ slightly from the manual, as changes were made that could not be incorporated prior to the cutoff publication of this manual.

Inquiry and Reporting Page 11 of 24



Vendor Details Tab



The vendor details tab, displays the vendor that actually received the payment.

Additional Payment Details



From any of the above three tabs, clicking on the Payment Reference field will invoke this page. From this page, clicking on the Voucher ID field brings up the Voucher Inquiry page for that voucher.



VENDOR INQUIRY

SCHEDULE PAYMENT INQUIRY PAGE

Schedule Payment Inquiry	
Search Criteria	
Vendor Set ID: SHARE	From Vendor ID: To Vendor ID: Q From Vendor Name: To Vendor Name: Q
Remit SetID:	Remit Vendor:
Business Unit: 11000 Q	Voucher ID: Appr Stat: Style: Prepaid:
Bank SetID:	Bank Code: Sank Account: Sank Account:
Scheduled Pay From Date: *Gross Amount Rule:	To: 5 Search Currency: 5 Curre
Payment Method:	Hold Reset Crite Payment:
Display Currency Criteria	
ort Criteria	
*1st sort: Vendor ID	*2nd sort: Voucher ID Sort
*Sort Type: ASC *Sort Type: ASC ** *Sort Type: ASC ** ** ** ** ** ** ** ** **	*Sort Type: Asc

The Schedule Payment Inquiry page works similarly to that of the Voucher Inquiry, and Payment Inquiry pages, and has the same three-part structure. This page returns detailed information on scheduled payments by vendor.

This inquiry can be navigated to directly, or linked from other inquires. The search criteria can be adjusted to answer questions such as:

- What payments are scheduled for vendor XYZ?
- What payments are scheduled next week over \$1,000?
- When is voucher XXXX due for payment?

Navigation: Accounts Payable> Review> Vendor>Schedule Payment Inquiry

When the above navigation is utilized, the page will be initialized as shown above. Multiple parameters of search criteria, along with the ability to enter ranges of data allow for very specific searches to be accomplished. When all criteria are entered, press on the Search button to return a list of values. Results then populate according to the search criteria. To change the order of the results, adjust the sort criteria and press the Sort button. Results are split onto the Schedule Details and More Details tabs. Detailed information from each tab is explained below.

NOTE: Whenever this page is accessed via a link, the search criteria and voucher inquiry results will already be populated.

Inquiry and Reporting

Page 13 of 24



Schedule Details Tab



The Schedule Details tab contains quick information about the status of pending payments and scheduled pay dates. Clicking on the Voucher ID field invokes the Voucher Inquiry page. Selecting the Voucher will take you to the Voucher Inquiry Page.

More Details Tab



The More Details Tab supplies additional payment information.

VENDOR BALANCE INQUIRY PAGE

SetID:	From Vendor Short Name:	To Vendor Short Name:		Business Unit:
STATE Q	HELEN'S-001	HELEN'S-001	Q	111000
From Vendor	ID: To Vendor ID:	Q		USD Q
L				Search
t Criteria				Sealtil

The Vendor Balance Inquiry page is a means that lets you quickly view the outstanding balance for a vendor or range of vendors, this page displays vouchers that have been created, but not paid.

Navigation: Accounts Payable> Review> Vendor> Vendor Current Balance

Inquiry and Reporting Page 14 of 24



When the above navigation is utilized the page will be initialized as shown on the previous page. Multiple parameters of search criteria, along with the ability to enter ranges of data allow for very specific searches to be accomplished. When all criteria are entered, press on the Search button to return a list of values. Results then populate according to the search criteria. To change the order of the results, adjust the sort criteria and press the Sort button. Results are split onto the Schedule Details and More Details tabs. Detailed information from each tab is explained below.

NOTE: Always use SetID 'SHARE' when making inquiries from this page.



The search results will display the balances for the vendor(s) selected. Clicking on the underlined fields will take you to the Schedule Payment Inquiry page and display all vouchers that make up the balance. Clicking on the icon will invoke the Voucher Inquiry page, for the same vouchers.



REPORTING

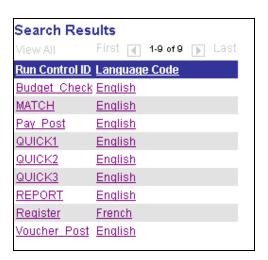
There are several reports in the system that can provide transaction based information on demand. The purpose of this course is to familiarize you with the process of running a report, and to give an idea of the number of reports available. Accordingly, detailed information about reports will not be discussed here.

For our example on running a report, the Posted Voucher Listing has been selected. Remember, that the procedure for running any Crystal report is identical.



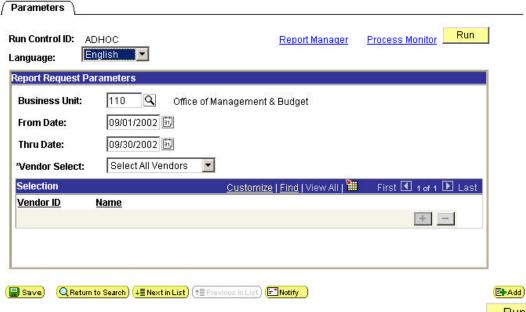
Navigation: Accounts Payable> Reports> Voucher> Posted Voucher Listing

First, use the above navigation. In this example, we will select an existing Run Control instead of creating a new one. If the Run Control is known, enter it into the box, otherwise, press the button to display a list of run controls. You may limit your search by partially populating the field.



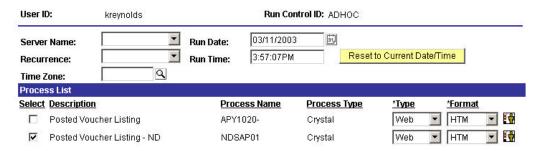
Next select a run control.





On the Parameters page, select the criteria for the report. When completed, click on the to go to the Process Scheduler Request page.

Process Scheduler Request

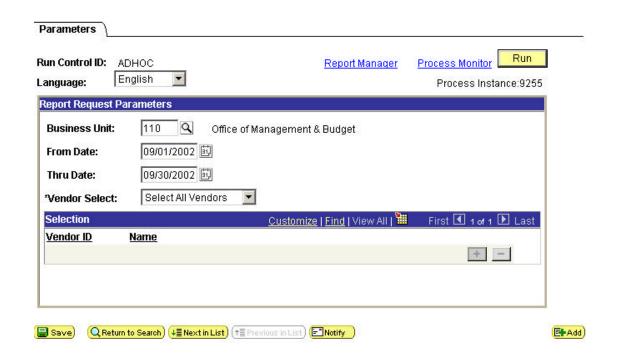


A customized version of this report has been developed for the State of North Dakota (NDSAP01). Select the version you want to run.

Next, press the OK button to run the report. You will then be taken back to the Parameters page.

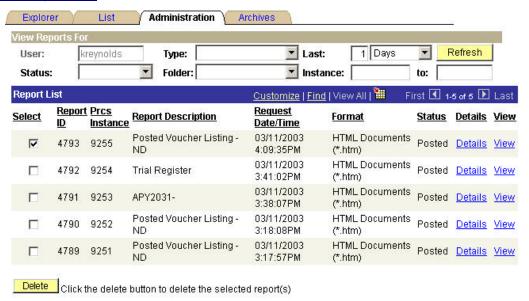
Inquiry and Reporting Page 17 of 24





Click on the on the Report Manager link.

Report Manager Link



To print the report:

- Tab to the Administration Page
- (✓) the report that you wish to run (in this case the Posted Voucher Listing)
- Click on the View link

Inquiry and Reporting

Page 18 of 24



Report Detail Link

Report Detail

 Report ID:
 4793
 Process Instance:
 9255

 Name:
 NDSAP01
 Process Type:
 Crystal

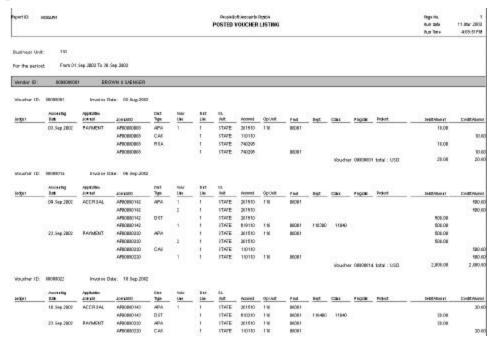
Posted Voucher Listing - ND

File List				
<u>Name</u>	File Size (bytes)	<u>Datetime Created</u>		
Message Log	0	03/11/2003 4:09:55.417000PM PST		
NDSAP01 9255.HTM	667,466	03/11/2003 4:09:55.417000PM PST		
PeopleSoft Trace File	8,785	03/11/2003 4:09:55.417000PM PST		

Return

Click on the APY1020- 1972HTM link to view the report.

Crystal Report Viewer



You will then be able to view the report, in a new browser window.

Inquiry and Reporting

Page 19 of 24



QUERIES

The system has the functionality to analyze subsets of the database and return this data. This is done through means of a query. Queried data is returned in the following formats:

- To the computer screen
- To a report
- Output to Microsoft Excel workbook

Queries can be simple or complex in their function, and have the unique ability to be created with only minimal training. This course will focus only on the running of queries that have already been built; creation and modification of queries are beyond the scope of this course.

Navigation: Reporting Tools> Query> Query Manager or Query Viewer



You can then find an existing query by entering criteria in the Search by fields. The first field allows you to search by "Name" or "Description", while the second uses "Begins With" and "Contains", in the remaining blank field, you enter the value you are searching for. This is especially helpful when you only part of a name or description. Accordingly, the following types of searches may be chained together:

- Name Begins With XXX
- Name Contains XXX
- Description Begins With XXX
- Description Contains XXX
- If you are unsure of the name or description, leave the field blank and a list of all queries will be displayed.

Press on the Search button to search for the query. In our example, we will search for the value 'NDSQ'.

Inquiry and Reporting Page 20 of 24



SEARCH RESULTS PAGE

The Search Results page appears. The results will list all queries that match the search criteria. The following information is displayed:

- Query name.
- Query description.
- Ownership. (Public or Private).
- Actions allowed. (Based on security access).

Search Results

Query		Customize Find	View All	📜 First	1	2 of 2 🕑 Last
NDSQGL01	Original Approp by Fund	Public	<u>Delete</u>	<u>Rename</u>	Run	Schedule
NDSQGL02	Original Budget by Class	Public	Delete	Rename	Run	Schedule

Scroll to the name of the query that you want to run.

Not all queries appear on the page. To see more of the list, use the navigation buttons and links located on the header bar.



To display all of the queries, select View All and use the scrollbar to go through the rest of the list.

To run a query from the list of queries, click the Run hyperlink located on the same row as the required query name. If there are no prompts in the query, a new browser instance will display with the results of your query.

If there are prompts defined in the query, you will need to enter the desired criteria in the prompt fields prior to seeing the results. Prompts make the query dynamic in that each time it is run, you can change the selection criteria.

Then press View Results to display the results of your query.

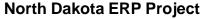
DOWNLOADING THE QUERY AS AN EXCEL SPREADSHEET

You have the option of downloading your query to an Excel spreadsheet. Click the hyperlink An Excel Spreadsheet link to open the file in your browser in Excel. If you are using Excel 2000, the Excel spreadsheet will appear in your browser. To save, select **File, Save As.** If you are using Office 97, the **File download** dialog box appears. You have the choice of opening the file in your browser or saving it to disk.

PRINTING A QUERY

To print a query, you must first have run the query and have it displayed in your browser. Select the Print button from your browser or select **File**, **Print** from you browser menu. The query will be printed on your default printer.

Inquiry and Reporting Page 21 of 24





Navigation: Reporting Tools > Query > Query Viewer **QUERY VIEWER PAGE** Query Manager Find an Existing Query *Query Type: Search by: Name begins with ▼ NDSQ User Search Create New Query Search Results Query NDSQGL01 Public Run Schedule NDSQGL02 Original Budget by Class Public <u>Delete</u> Rename Run Schedule On this page, enter a portion or the entire query name you wish to access and then press the Button, in the above example we entered 'NDSQ'. A list of gueries will appear in the Search Results list. To run the query, press Run. The following page appears.



No results are immediately available since this query has prompts defined for it. Therefore, prior to seeing the results, we must insert the required information. This query is prompting for the business unit. We can either enter a specific business unit such as "11000" or we can enter a wildcard character (%) to select all values. Once the prompts are populated, then press view Results to see the results below.

Note: Some queries will have no prompts and therefore the results will be available immediately upon pressing the Run hyperlink.

Inquiry and Reporting Page 22 of 24

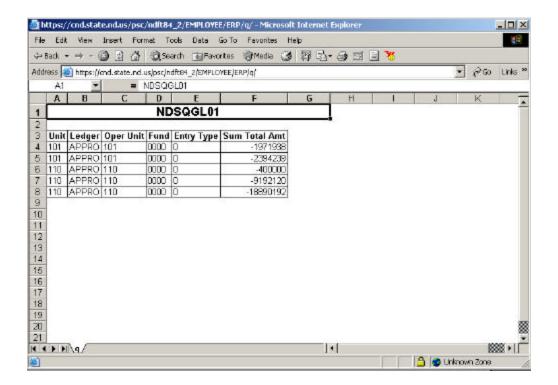


NDSQGL01



View All First 1-5						
	Unit	Ledger	Oper Unit	Fund	Entry Type	Sum Total Amt
1	101	APPROP_BUD	101	00002	0	-1971938.000
2	101	APPROP_BUD	101	00004	0	-2394239.000
3	110	APPROP_BUD	110	00002	0	-400000.000
4	110	APPROP_BUD	110	00003	0	-9192120.000
5	110	APPROP_BUD	110	00004	0	-18890192.000

This view gives a quick look at the results. Since it is in the browser, you can print this page from the browser menu. However, if you want to download the information to Excel to analyze the information, press. <u>Excel Spreadsheet</u>. This brings you to the same page but now in an Excel Spreadsheet as follows.

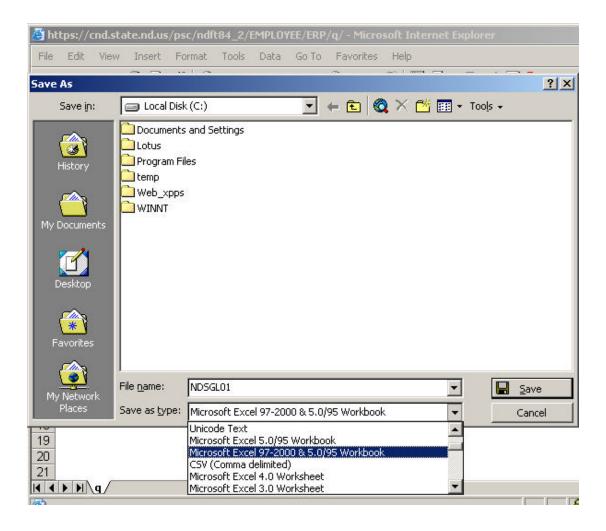


Now you can perform any Excel tasks you wish. To save the spreadsheet, go to File, Save As to see the following page.

Inquiry and Reporting Page 23 of 24 MAXIMUS, Inc.™ – Proprietary & Confidential – Unauthorized reproduction prohibited.







Be sure to not only name the spreadsheet, but also select Microsoft Excel 97-2000 & 5.0/95 Workbook format. Then save the spreadsheet.